



MO CIT Conference Call | Conference Call Number: 866.906.7277 | Participant Code: 3706858

Friday, March 27, 2020 | 2:00-3:00 p.m.

Special Calls to stay connected during COVID-19 Pandemic

Attendees: 60

*6 to mute | *6 to unmute

Are CIT Calls still coming in? If so, have you seen an increase or decrease in calls?

- STL County, Sgt. Gary Robertson – still responding to calls, LEO are wearing PPE. They have experienced an increase in calls.
- BJC CMHLs Chris Beavin & Jennifer Beard – are seeing clients face to face but are making sure to adhere to cleaning and disinfecting rooms in between clients.
- COMTREA (Jefferson County), Megan Swaback is closed to the public but are responding to emails and phone calls.
- Hillsboro just opened a full testing site.
 - Screenings – asking questions
 - Testing – perform lab testing
- BHR, Holly Nemec - is working with the CIT Coordinator, Ann Dorn to coordinate transports.
 - BHR is not providing transports directly during this time.
 - BHR ACI Crisis Line has seen an increase in Warmlines, Lifeline & COVID-19 resource lines but a 35% decrease in the youth connection line.
 - BHR reported an increase in the 211 transfer calls (reported on average from 100 to 300 per day).
- NAMI St. Louis, Kyle Dooley – has not seen an increase in calls.
- First Responder, Jean Moretto - we are using tele health mostly, but our office space is large enough that we can see those emergency folks in our office and keep the distance necessary. We clean door knobs, light switches and anything the client touches. The clients really appreciate our cleaning in front of them. Our numbers are up, first responders are calling and saying how helpful it is to have time for processing the 'fear of the unknown'. Just knowing they have a place to talk about these fears has been helpful - so they say. Several EMTs, LEO and fire fighters have said how helpful EMDR has been to lessen intensity of the uncertainty in their lives. The EMDR community is allowing virtual EMDR and it works!!!
- Mark Twain Behavioral Health, Nichole Salmons - All our contacts are by phone or telehealth. NO FACE to Face interactions
- MUPC (University of Missouri Psychiatric Center), Det. Crystal Kent stated they are asking basic questions but working to get the psych patients out of the ER ASAP to reduce exposure and into the psych center. Our officers and deputies say it's actually a quicker process now than before.
- KCPD, Marc Canovi - has also attempted to divert some of the non priority calls by contacting a CIT officer via phone to speak with the party to determine if a response is needed.
 - I was able to speak to 2 people on the phone yesterday and determined a police response was not needed which saved officers from responding to their residence.
 - I served a probate warrant yesterday with no issues.
 - We are only transporting in a wagon/transportation van, not in a police vehicle that may be shared by other officers.



- Several commented that they are responding to community calls via telephone (not face to face).
- Other Announcements:
- The Missouri Coalition for Community Behavioral Healthcare has utilized their website to provide COVID-19 resources. Federal and state resources/links have been included and these resources can be found by going to: www.mocoalition.org and there is also a link to this page through the MO CIT website” www.missouricit.org
- MO CIT FB Page has been continually posting updates as well and has even created a “book club” of recommend reads if you find yourself looking for some good reading material during the quarantine.
- Jason and Kimberly participated in a Blue Help FB live feed event with Amy Morgan that focused on officer wellness (Kimberly has shared it on the MO CIT FB page). Jason put in a plug for the Missouri First Responder Network providers for Missouri. Kimberly added additional officer wellness resources to the MO CIT FB page.
- POST CLEE Trainings – DPS has not stated anything regarding suspending POST CLEE training hour requirements. Training requirements will still need to be met. With online training, all hours expect for firearms can be completed. If this continues through fall, POST will look into what actions to take regarding firearms. The only trainings being cancelled at this time are the face-to-face trainings, no online training have been cancelled.
- Are we going to reschedule the 2020 MO CIT Annual Conference? This has not yet been decided, we are considering possibly October and perhaps a one day versus two day conference but no decisions or serious discussions have been made at this time.
- CIT International, Major Darren Ivey – The CIT International Conference is still planned, it’s far enough out that we will hopefully still be able to host the conference. Please register at your leisure. CIT International will be lenient with their refund policy this year.
- DHSS, Kathryn Sapp – working with their licensure folks to get a list on facilities that may take persons who have been exposed asymptomatic or tested positive.
- CMHL Dawn Morris – Dawn wanted to make sure LEO were aware that the liaisons are available and ready to answer calls to assist, please don’t hesitate to reach out to your CMHL.
- Do you like the conference call format? Would you prefer it to be in a Zoom format? Our next meeting is scheduled for 2 pm on Friday, April 10 2020. Kimberly will adjust the next meeting format to Zoom per you request.
- Don’t forget MO CIT has a ListServ, let’s take advantage of this opportunity to communicate and brainstorm ideas for helping each other during this crisis (creative working alternatives).:
mocit@simplelists.com
 - To send an email, just use the address above in the “to” section of your email message.
 - To subscribe/request to join to the MO CIT ListServ:
<https://archives.simplelists.com/subscribe/mocit>
 - ❖ **Do not post Protected Health Information (PHI) on this listserv.**
 - ❖ **Please note that you can “unsubscribe” at ANY time within the listserv by simply going to \$UNSUBSCRIBE.**



- Kimberly has offered to allow councils to use her conference line and Zoom account for meetings.
 - You can contact Kimberly to check the availability and she will utilize the current Training Calendar on the MO CIT website showing when the lines are in use.
 - Please also feel free to reach out to Kimberly if you need technical assistance or would like to test the products before hosting your meetings/calls.
 - Microsoft Teams is another option for hosting calls. However, it has a limit of only being able to view four individuals at a time whereas Zoom allows all participants the ability to be viewed.

Respectfully submitted, Kimberly Hicks

Next meeting: Friday April 10, 2020 @ 2:00 pm

Join Zoom Meeting

<https://zoom.us/j/713529600>

Meeting ID: 713 529 600