

THREE RIVERS / CURRENT RIVER CRISIS INTERVENTION TEAM COUNCIL



General Community Resource Guide

Carter, Butler, Wayne, & Ripley Counties

Revised 2019

CRISIS INTERVENTION

Officer Quick Reference Guide

TABLE OF CONTENTS

Mental Health Disorders.....	2
Mental Health First Aid Steps	2
Common Signs	3
Symptoms & Definitions	4
Delusions	4
Psychosis	4
Hallucinations	4
Depression	5
Universal Tips for Engaging Persons in Crisis	6
Recognizing Threats of Suicide	7
Tips for Engaging Persons Who are Suicidal	8
Tips for Engaging Youth in Crisis	10
Addiction Signs & Symptoms	11
Tips for Engaging Addiction Crisis	12
Trauma Informed Response Tips	13
Autism Signs & Symptoms	14
Tips for Engaging Autism	14
Alzheimer's Signs & Symptoms	15
Tips for Engaging Alzheimer's	16
Veterans in Crisis	17
Tips for Engaging Veterans in Crisis.....	18
Situational Awareness: The Grounding Technique	19

MENTAL HEALTH DISORDERS

A mental health disorder is a diagnosable illness that affects a person's thinking, emotional state, and behavior. It disrupts the person's ability to work or carry out daily activities or engage in satisfying personal relationships.

- One in five adults have a mental health disorder in any one year
- Half of all mental health disorders begin by age 14
- Mental health disorders often occur in combination.
- Lack of understanding contributes to the stigma of people with mental health disorders.

MENTAL HEALTH FIRST AID STEPS (ALGEE)

- Assess for risk of suicide or harm
- Listen **non-judgmentally**
- Encourage appropriate professional help
- Encourage self help and other support strategies

<https://www.mentalhealthfirstaid.org/wp-content/uploads/2017/04/THE-ACTION-PLAN.png>

COMMON SIGNS

Each illness has its own symptoms, the overall common signs are:

- Excessive worrying or fear
- Feeling excessively sad or low
- Confused thinking or problems concentrating
- Extreme mood changes
- Prolonged or strong feelings of irritability or anger
- Difficulty understanding or relating to other people
- Changes in sleeping habits
- Changes in eating habits
- Changes in sex drive
- Difficulty perceiving reality
- Inability to perceive changes in one's own feelings, behavior or personality
- Abuse of substances like alcohol or drugs
- Thinking about suicide
- Inability to carry out daily activities
- Inability to handle daily problems or stress
- An intense fear of weight gain or concern with appearance

Adolescents

- Frequent nightmares
- Frequent disobedience or aggression
- Frequent temper tantrums
- Excessive worry or anxiety (adolescents)
- Changes in school performance (adolescents)

<https://www.nami.org/Learn-More/Know-the-Warning-Signs>

SYMPTOMS & DEFINITIONS DELUSIONS

- Strong beliefs that are not consistent with the person's culture, are unlikely to be true and may seem irrational to others
- Believing external forces are controlling thoughts, feelings and behaviors
- Believing that trivial remarks, events or objects have personal meaning or significance
- Thinking you have special powers, are on a special mission or even that you are God

PSYCHOSIS

- Disruptions in a person's thoughts and perceptions that make it difficult for them to recognize what is real and what isn't.
- Seeing, hearing and believing things that aren't real or having strange, persistent thoughts, behaviors and emotions
- Can be very frightening and confusing for the individual experiencing it

HALLUCINATIONS

- Experiences and sensations that are not comprehensible to others – are real, urgent, and vivid to the person experiencing
- Auditory hallucinations involve hearing voices or sounds like whispering or murmuring, voices often make demands on the hallucinating person
- Visual hallucinations involve seeing objects, people, lights, or patterns that are not actually present.

<https://www.nami.org/Learn-More/Mental-Health-Conditions/Related-Conditions/Psychosis>

DEPRESSION

Depression is a serious medical illness that goes far beyond feeling sad or blue. It affects thoughts, feelings, behavior, mood, and physical health. Depression is a serious medical illness with symptoms that can appear differently in children and adolescents. Some common symptoms are:

- Loss of energy
- Isolation
- Poor concentration
- Changes in appetite
- Changes in sleep
- Lack of interest
- Low Self-esteem
- Hopelessness or guilt
- Movement changes (May appear slowed down)
- Mania
- Catatonia

<https://www.nami.org/learn-more/mental-health-conditions/depression>

UNIVERSAL TIPS FOR ENGAGING PERSONS IN CRISIS

- **Maintain your safety, at all times!**
- Do not take encounters personally
- THE PERSON DOESN'T KNOW YOU
- IT IS NOT ABOUT YOU
- Stay calm
- Minimize distractions
- Lower your voice
- Be sincere and truthful
- Be attentive/actively listen
- Use empathy
- State instructions clearly
- Call for assistance/back-up, if needed
- Seek medical assistance as needed
- Do not argue about or attempt to disconfirm/negate delusions
- IT IS THEIR REALITY!

RECOGNIZING THREATS OF SUICIDE

Warning Signs

- Talks about committing suicide
- Has trouble eating and/or sleeping
- Experiences drastic changes in behavior
- Loses interest in work, school, hobbies, etc.
- Withdraws from family/friends
- Loses interest in personal appearance
- Starts or increases use of alcohol or drugs
- Taking unnecessary risks
- Has attempted suicide before
- Has had recent severe losses; such as death of a family member or pet.
- Gives away prized possessions
- Sudden happiness after prolonged depression
 - This is a very serious sign. Often times a suicidal person who suddenly shows happiness after a prolonged depression has MADE A PLAN!

TIPS FOR ENGAGING PERSONS WHO ARE SUICIDAL

- Don't be afraid to ask!
 - Are you thinking of ending your life?
 - Are you thinking of dying today?
 - Do you have a plan? If yes, what is your plan?
 - Do you have access to weapons (if not apparent)?
- **Do not leave individual alone**
- Be careful about granting request to bring family, friends, pastors, partners, etc. to location while in stages of de-escalation
- Ask open ended questions, i.e., "What brought you to this point today?", "What has happened that makes you believe suicide is your best option right now?"
- Ask questions that will give individual reasons to live, i.e., "Do you have children?", "What are their names?"
- Once you get names, use names in future questions, i.e., "How old is your Sarah?", "What school does Sarah attend?", "What type of things does Sarah like to do?"
- Don't be afraid to state the facts: "If you kill yourself, statistics say that your children, your friends, are more likely to consider suicide as an option to solving problems."
- Let them know that suicide is a permanent solution to a temporary problem – they can get through it in time and with assistance

- Don't make promises you cannot keep
- Know your community resources

TIPS FOR ENGAGING YOUTH IN CRISIS

- Physically place yourself at the child's level if you feel it's safe to do so
- Reassure child that you are there for **them**, not their parents, teacher, etc.
- May begin by talking about everyday topics to build trust, i.e., "I see you have a sketch pad, are you an artist?", "Can I see some of your drawings?" "Do you take art in school?"
- Use direct questions
- Ask one question at a time
- Observe how youth behaves and responds to others
- Get information from parents, guardians, and caregivers to describe youth's behavior, mental health history, etc.
- Remember family is also in crisis and in need of reassuring
- Know your community resources

ADDICTION SIGNS & SYMPTOMS

- Physical and psychological
- Bloodshot eyes
- Pupils that appear larger or smaller than normal
- Poor hygiene or grooming habits
- Body tremors
- Impaired speech
- Problems with coordination
- Intense mood swings
- Irritable
- Can appear giddy or hyperactive
- Appearing paranoid, fearful or anxious without cause
- Appearing to be lethargic
- Lack of drive or motivation
- It is important to note that some of the signs of addiction are the same as signs of mental illness
- Do not assume you can differentiate – that is the role of a professional!

TIPS FOR ENGAGING ADDICTION CRISIS

- Be sincere, truthful and professional
- Be non-threatening
- Use empathy and patience
- Allow individual time to explain
- Assess for overdose and/or withdrawal
- Alcohol and benzodiazepine withdrawal are medical emergencies

ACT IMMEDIATELY

- Heroin overdose is a medical emergency

ACT IMMEDIATELY

- Give individual ample space
- State instructions clearly, be specific
- Provide a calm environment
- Reduce unnecessary external stimuli (crowds, sirens, lights, etc.)

TRAUMA INFORMED RESPONSE TIPS

In any behavioral health intervention, it is important to recognize and be mindful of:

- The interrelation between mental illness, substance use, and trauma (and symptoms of trauma)
- The person's need to be respected and informed
- The person's need to be hopeful of recovery
- The importance of connecting the person to resources and supports (including family)
- Not blaming, shaming or using words or behaviors that may re-traumatize
- The need to provide appropriate space
- The need to assess for suicide

AUTISM SIGNS & SYMPTOMS

Common recognizable behaviors of Autism are:

- Responding negatively to touch
- Repetitive behavior – repeating the same phrase or motion
- Obsessive routines – may become aggressive or destructive if routine is broken
- Devoid of and unable to express emotion other than anger
- May speak little or may not speak at all
- May respond negatively to bright lights
- May respond negatively to loud sounds (such as sirens and radios)

TIPS FOR ENGAGING AUTISM

Do's and Do Not's

- Avoid attempts to gain eye contact
- Individual may require more than typical 6 feet of space
- Speak slowly and concisely
- Ask one question/give one request at a time
- Allow individual time to process one question/ request at a time, i.e., “Do you have a phone number?” – individual may be able to write a number and/or name
- Do not interpret a pause or silence as noncompliance
- Avoid touching individual if not necessary
- Ask/look for identification
- If near body of water, calmly ask individual to step away from water
- Reassure and remain calm

ALZHEIMER'S SIGNS & SYMPTOMS

MILD

- Memory loss
- Poor judgement leading to bad decisions
- Loss of spontaneity and sense of initiative
- Repeating questions
- Trouble handling money or paying bills
- Wandering and getting lost
- Losing things or misplacing them in odd places
- Mood and personality changes
- Increased anxiety and/or aggression

MODERATE

- Inability to learn new things
- Difficulty with language and problems with reading, writing, and working with numbers
- Difficulty organizing thoughts and thinking logically
- Shortened attention span
- Problems coping with new situations
- Difficulty carrying out multistep tasks, such as getting dressed
- Problems recognizing family and friends
- **Hallucinations, delusions, and paranoia**
- Impulsive behavior such as undressing at inappropriate times or places or using vulgar language
- Inappropriate outbursts of anger
- Restlessness, agitation, anxiety, fearfulness
- Repetitive statements or movement

People with severe Alzheimer's cannot communicate and are completely dependent on others for care. Often bed ridden.

<https://www.nia.nih.gov/health/what-are-signs-alzheimers-disease>

TIPS FOR ENGAGING ALZHEIMER'S

- Identify yourself as a law enforcement officer, and explain why you've approached the person
- Maintain good eye contact
- Speak slowly in a non-threatening, low-pitched voice
- Loudness can convey anger; do not assume the person is hearing impaired
- Use short, simple words
- Ask "Yes" and "No" questions
- Ask one question at a time
- If you have to repeat your question, USE EXACT WORDING
- Avoid confrontation
- Avoid correcting or "reality checks"
- Maintain a calm environment, reduce excessive stimuli; turn down radio volume, avoid sirens
- Avoid restraints

(www.alz.org/safereturn)

VETERANS IN CRISIS

Common mental health characteristics that veterans deal with:

- Depression
- Post-Traumatic Stress Disorder (PTSD)
- Traumatic Brain injuries (TBI)
- Drug and/or Alcohol Abuse

Many veterans may not show any signs of intent to harm themselves before doing so, but some actions can be a sign they need help.

- Appearing sad or depressed most of the time
- Hopelessness; feeling like there's no way out
- Anxiety, agitation, sleeplessness, or mood swings
- Feeling as if there is no reason to live
- Feeling excessive guilt, shame, or sense of failure
- Rage or anger
- Engaging in risky activities without thinking
- Losing interest in hobbies, work, or school
- Increasing alcohol or drug misuse
- Neglecting personal welfare; deteriorating physical appearance
- Withdrawing from family and friends
- Showing violent behavior
- Giving away prized possessions
- Getting affairs in order, tying up loose ends, or writing a will
- Talking about death, dying, or suicide
- Looking for ways to kill self

<https://www.veteranscrisisline.net/education/signs-of-crisis>

TIPS FOR ENGAGING VETERANS IN CRISIS

- Remain calm
- Inquire about weapons quickly
- Try not to startle; Avoid loud noises or sudden movements
- Explain who you are and why you're there
- Make references to **safety**
- Listen more than you speak
- **Avoid the power struggle**
- Maintain eye contact
- Act with confidence
- Do not argue
- Open body language
- Use supportive, encouraging comments
- Be honest
- Do not pass judgment
- Reassure help is available and there is no shame in help
- Build on what you know
- **Don't assume the veteran knows the resources available to them – Many do not know what help is available to them!**

**Veterans Crisis Line:
24/7 Confidential support
1-800-273-8255**

Veterans Crisis Line Text-Messaging service 838255

Veteran DOES NOT have to be enrolled in VA services
Crisis Line WILL take calls from family/friends if concerned

SITUATIONAL AWARENESS: THE GROUNDING TECHNIQUE

This can be used for Veterans experiencing flashbacks, a person experiencing extreme anxiety, panic disorders, or someone experiencing extreme hopelessness. Grounding can help bring someone back to the “moment” when their mind is returning to a place of trauma or stress.

- The goal is to help an agitated person to focus on the current situation with the police officer, rather than thinking about and responding to events in his or her own head.
- At any sign that this grounding is further frustrating the person, stop and give something else a try.

Phase 1:

- Tell me something you see here right now.
- Tell me something you hear right now.
- Tell me something you can touch/feel right now.

Phase 2: If you are uncertain the person is sufficiently oriented to the present, increase the difficulty of questions:

- Tell me two new things that you see here right now.
- Tell me two new things that you hear right now.
- Tell me two new things that you can touch/feel right now.

Phase 3: Adjust the Questioning step as needed.

https://www.ptsd.va.gov/professional/treat/care/toolkits/police/docs/Police_Toolkit_Slides.pptx

USA HOTLINE NUMBERS

NAME	Telephone / Hotline Number	Description
Adolescent Crisis Intervention and Counseling Nine Line	1 - 800 - 999 - 9999	
Abortion Information	1 - 800 - 772 - 9100	
Post - Abortion Project Rachel	1 - 800 - 5WE - CARE	
Adoptions - Rose Adoptions	1 - 800 - 841 - 0804	* if you are pregnant
AIDS Treatment Information Services	1 - 800 - HIV - 0440 1 - 800 - 448 - 0440	
AIDS National Hot Line	1 - 800 - 342 - 2437	
A 1 - Anon / Alateen Hotline	1 - 800 - 344 - 2666	* give hope and help the young people who are the relatives and friends of he problems drinker
A 1 - Anon Family Group Headquarters	1 - 800 -356 - 9996	
Alcohol / Drug Abuse Hotline	1 - 800 - 662 - HELP	
Abortion Federation - National (USA)	1 - 800 - 772 - 9100	
Be Sober Hotline	1 - 800 - BE - SOBER	
Birthright	1 - 800 - 550 - 4900	
Boys Town National Hotline	1 - 800 - 448 - 3000	
Care Net	1 - 800 - 448 - 3000	
Center for the Prevention of School Violence	1 - 800 - 299 - 6504	
Centers for Disease Control AIDS Info	1 - 800 - 342 - 2437	
CHADD - Children & Adults with Attention Deficit/Hyperactivity Disorder	1 - 800 - 233 - 4050	
Child Abuse Hotline	1-800-4-A-CHILD 1 - 800 - 422 - 4453	
Children of the World	973 - 239 - 0100	* if you want to adopt a child
Cocaine Help Line	1 - 800 - COCAINE 1 - 800 - 262 - 2463	

NAME	Telephone / Hotline Number	Description
24 Hour Cocaine Hotline	1 - 800 - 992 - 9239	
Covenant House Nine Line	1 - 800 - 999 - 9999	
Domestic Violence Hot Line	1 - 800 - 799 - SAFE 1 - 800 - 799 - 7233	
Domestic Violence Hotline	1 - 800 - 548 - 2722	
Domestic Violence Hotline in the United States	800 - 799 - 7233	
Domestic Violence Hotline/Child Abuse	800 - 4A - CHILD 800 - 422 - 4453	
National Resource Center on Domestic Violence	1 - 800 - 537 - 2238	
Drug Help National help Lines	1 - 800 - 378 - 4435	
Eating Disorders Awareness and Prevention	1 - 800 - 931 - 2237	* opening hours is from 8:00 am to noon daily
Eating Disorders Center	1 - 888 - 236 - 1188	
Ecstasy Addiction	1 - 800 - 468 - 6933	
Emergency Contraception Information	1 - 888 - NOT - 2 - LATE 1 - 888 - 668 - 2528	
Family Violence prevention Center	1 - 800 - 313 - 1310	
Food Addiction	1 - 800 - 872 - 0088	
Gay & Lesbian National Hotline	1 - 888 - THE - GLNH 1 - 888 - 843 - 4564	
Gay, Lesbian, Bisexual and Transgender (GLBT) Youth Support Line	800 - 850 - 8078	
Gay & Transgender Hate Crime Hotline	1- 800-616- HATE	
Headache Foundation	1 - 800 - 843 - 2256	
Healing Woman Foundation (Abuse)	1 - 800 - 477 - 4111	
Help Finding a Therapist	1 - 800 - THERAPIST 1 - 800 - 843 -7274	
Herpes Resource Center	1 - 800 - 230 - 6039	

NAME	Telephone / Hotline Number	Description
Homeless/Runaway National Runaway Hotline	800 - 231 - 6946	
Incest Awareness Foundation	1 - 888 - 547 - 3222	
Incest Hotline for guys - M.A.L E	1 - 800 - 949 -MALE 1 - 800 - 949 - 6253	
Independent Adoption Center	1 - 800 - 877 - 6736	* business hours is from 9:00 am - 5:00 pm
National Center for Learning Disabilities	1 - 888 - 575 - 7373	
Lyme Disease Hotline	1 - 800 - 886 - LYME 1 - 800 - 886 - 5963	
Marijuana Anonymous	1 - 800 - 766 - 6779	
Mental Health Info Source	1-800-447-4474	
Missing & Exploited Children Hotline	1 - 800 - 843 - 5678	
Mothers Against Drunk Drivers	1- 800-438- MADD 1 - 800 -438 - 6233	
National Abortion Federation Hotline	1- 800-772- 9100	
National Adoption Center	1 - 877 - 648 - 4400	
National Adolescent Suicide Hotline	800 - 621 - 4000	
National Association for Children of Alcoholics	1 - 888 - 55 - 4COAS 1 - 888 - 554 - 2627	
National Child Abuse Hotline	1 - 800 - 422 - 4453	
National Domestic Violence Hotline	1- 800-799- SAFE 1 - 800 - 799 - 7233	
National Drug Abuse Hotline	1 - 800 - 662 - HELP 1 - 800 - 662 - 4357	
National Hotline for Missing & Exploited Children	1 - 800 - 843 - 5678	
National Inhalant Prevention Coalition	1 - 800 - 269 - 4327	
National Institute on Drug Abuse & Alcoholism	1 - 888 - 644 - 6432	

NAME	Telephone / Hotline Number	Description
National Institute of Mental Health	1 - 888 - ANXIETY 1 - 888 - 269 - 4389	
National Mental Health Association	1 - 800 - 969 - 6642	
National Office of Post Abortion Trauma	1 - 800 - 593 - 2273	
National Runaway Switchboard and Suicide Hotline	1 - 800 - 621 - 4000	
National Suicide Prevention Lifeline	1- 800-273- TALK	
National STD Hotline	1 - 800 - 227 - 8922	
National Youth Crisis Hotline	1 - 800 - 448 - 4663	
National Victim Center	1 - 800 - FYI - CALL 1 - 800 - 394 - 2255	
Panic Disorder Information Hotline	800 - 64 - PANIC	
People Against Rape	1 - 800 - 877 - 7252	
Pet Loss Support Hotline - Grief Counseling Hotline	1 - 888 - ISU - PLSH 1 - 888 -478 - 7574	* Iowa State Univ. College of Veterinary Medicine
PMS Access	1 - 800 - 222 - 4767	* open from 7:30 am - 5:30 pm
Planned Parenthood, Inc.	1-800-230-PLAN	
Post-Abortion Project Rachel	-800-5WE-CARE	
Pregnancy Hotline	1-800-4-0PTIONS 1-800-467 -8466	
Pregnant & Young Hotline (Birthright)	1-800 550-4900	
Rape, Abuse, Incest, National Network (RAINN)	1-800-656-HOP E 1-800-656-4673	
Runaway Hotline	1-800-231-6946	
Runaway Hotline	1-800-621-4000	
Safe Choice Hotline	1-800-878-2347	1-800-878-2347
Self-Iniurv Hotline - SAFE	1-800-DONT CUT 1-800-366-8288	*alternative program for self abuse to finally ends "" www.selfinjury.com

NAME	Telephone / Hotline Number	Description
Sexual Assault Hotline	800-656-4673	
Stop It Now!	1-888-P REVE NT	* Sexual Abuse
Society's League Against Molestation	1-800-491-WATCH	
Sports Foundation for Women	800 - 227 - 3988	
Suicide & Crisis Hotline	1-800-999-9999	
Suicide Hotline - (National Adolescent)	800-621-4000	
Talk Zone (Peer Counselors)	1-800-475-TALK 1-800-475-2855	
Teen Helpline	1-800-400-0900	
Teen Line	1-800-522-8336	
Teen Runaway Hotline	1-800-621-4000	
The Trevor Help Line Suicide Prevention	1-800-850-8078	* Specializing in gays and lesbians youth suicide prevention
Voices In Action	1-800-7-VOICE-8 1-800-786-4238	
Grieving- Death		
Grief Recovery HL	1-800-445-4808	
Compassionate Friends (Loss child)	1-708-9902-0010	
S.I.D.S	1-800-247-4370	

Regional Substance Abuse Liaison

573-327-1025

Carter County, Missouri

Emergency Numbers

Sheriff's Department.....573-323-4510

City of Van Buren

Police Department.....573-323-4394
 Fire Dept. 573-323-4567
 Ambulance.....573-323-8323
 City Hall.....573-323-4335

City of Ellsinore

Fire Department.....573-322-5353
 Ambulance.....573-322-5555
 City Hall.....573-322-5333
 Probation & Parole573-322-5333

Community Information and Services

Missouri Division of Workforce Development (Missouri Career Center) 1903 Northwood, Suite 2 Poplar Bluff, MO 63901	573-840-9595 or 888-292-3439
Carter County Chamber of Commerce P.O. Box 356 Van Buren, MO 63965	800-692-7582
Carter County Family Support Division HCR 2 Box 2270 Van Buren, MO 63965	573-323-4201
Carter County License Bureau 12 Main Street Van Buren, MO 63965	573-323-1255
Carter County/University Extension Office 1002 Broadway P.O. Box 549 Van Buren, MO 63965	573-323-4418
Social Security Administration 2600 Kanell Boulevard Poplar Bluff, MO 63901	855-722-3498
Independent Living Center of Southeast Missouri 511 Cedar Street Poplar Bluff, MO 63901	888-890-2333 or 573-686-2333

Heartland Alternative Service Program (HASP) SATOP / Ignition Interlock 405 Poplar Street Poplar Bluff, MO 63901	573-686-5488
Child Support Enforcement	866-313-9960
South Central Missouri Community Action Agency (SCMCAA) Carter County 707 Main Street Van Buren, MO 63965	573-323-8570
Carter County Health Department 1611 Health Center Road Van Buren, MO 63965	573-323-4413
Vocational Rehabilitation Central Office 3024 Dupont Circle Jefferson City, MO 65109	573-751-3251 Toll Free 877-222-8963 TTY 573-751-0881
Vocational Rehabilitation (Carter and Ripley Counties) 3417 Division Drive, Suite 2 West Plains, MO 65775	417-256-8294 Toll Free 877-222-8959
Missouri Career Centers: Servicing Butler, Carter, Ripley and Wayne Counties	573-840-9595

Emergency Resources and Charitable Organizations

American Red Cross/ Carter County	573-257-0018
Carter County Free Store (Food, Clothing, Emergency Shelter: Men, Women, Children) 805 North Highway 103 Van Buren, MO 63965	573-323-8867
Haven House Domestic Violence and Women's Shelter Poplar Bluff, MO 63901	800-491-1138
CASA Guadalupe Domestic Violence and Women's Shelter Ellington, MO 63638	888-228-8122
Chritos House	800-611-5853

Domestic Violence Shelter West Plains, MO 65775	417-256-3408
Ripley County Crisis Center Domestic Violence and Women's Shelter Doniphan, MO 63935	573-351-1185 or 800-681-1419
Goodwill Store 719 North Westwood Boulevard Poplar Bluff, MO 63901	573-727-0737
Van Buren Ministerial Alliance	573-870-8988
East Carter County Nutrition Center 20 Noble Drive Ellsinore , MO 63937	573-322-5570
Carter County Nutrition Center 16 Ballpark Road Van Buren, MO 63965	573-323-8377
Ozark Family Resource Agency 204 Summit Street Doniphan, Mo 63935	573-996-2648
Crisis Hotline	800-681-1419

Utilities

Ozark Border Electric 106 Commercial Drive Van Buren, MO 63965	573-323-4317
Bell Oil Company 103 Ash Street Van Buren, MO 63965	573-323-4229 or 573-323-4404
Van Buren Propane 302 West James Street Van Buren, MO 63965	573-323-4732
Van Buren City Van Buren, MO 63965	573-323-4335
South Van Buren Water / Sewer Van Buren, MO 63965	573-323-4335
Missouri One Call System	800-344-7483

Medical

Carter County Health Center Business Route 60 east Van Buren, MO 63965	573-323-4413
Big Springs Medical Clinic 402 Main Street Van Buren, MO 63965	573-323-4253
Ellington Medical Clinic Highway 106 and 2 nd Street Ellington, MO 63638	573-663-2525
Southern Missouri Community Health Center 1115 Independence Drive West Plains, MO 65779	417-255-8464
Poplar Bluff Regional Hospital 3100 Oak Grove Rd Poplar Bluff, Mo. 63901	573-776-2000
Advanced Health Care RR4, Box 4273 Ellington, MO 63638	573-663-2571
Black River Medical / Copper Top 217 Physicians Park Drive Poplar Bluff, Mo. 63901	573-727-9080

Medicaid Medical Transportation

Logistic Care of Missouri (To Schedule a Ride : 5 business days in advance.)

- The patient's name, date of birth, address, phone number, and the MO HealthNet or MO HealthNet managed care ID number;
- The name, address, and phone number of where you are going;
- The date and time of the appointment;
- The medical reason for your transportation request;
 - The type of MO HealthNet covered service (doctor, dentist, therapy, etc.); Special needs of the patient, such as the patient uses a walker, cane, or wheelchair;

Dental

Southern Missouri Community Health Center 1115 Independence Drive West Plains, Missouri 65779	417-255-8464
Dr. Tuttle 511 West Elsie Van Buren, MO 63965	573-323-4287

Counseling

Carter County Counseling RR 1 Van Buren, MO 63965	573-323-4139
Southeast Missouri Behavioral Health 101 South Main Street Poplar Bluff, MO 63901	573-686-5090
Family Counseling Center Crisis Hotline	573-888-5925 1800-356-5395

Chiropractic

Carter County Chiropractic 1117 Main Street Van Buren, MO 63965	573-323-8151
Doctor Herbst 1965 Main Street Van Buren, MO 63965	573-323-0770

Pharmacy

Van Buren Drug 406 Main Street Van Buren , MO 63965	573-323-8159
---	--------------

Prescription Drug Assistance

Regional Healthcare Foundation 215 West Grant Street Dexter, MO 63841	573-624-1607
Partnership For Prescription Drug Assistance sparxmo.org	888-477-2669

Education

Adult Basic Education (GED) Van Buren Middle School Van Buren, MO 63965	573-714-1448
--	--------------

Job Placement /Temporary Agencies

Missouri Division Of Workforce Development (Missouri Career Center) 1903 Northwood, Suite 2 Poplar Bluff, MO 63901	573-840-9595 or 888-728-5627
A.O. Employment 346 North Main Street Poplar Bluff, MO 63901	573-776-1941 or 800-619-0656
Pro Staff 333 South Westwood Boulevard, Suite 2 Poplar Bluff< MO 63901	573-785-4114 or 877-532-2727
MERS Goodwill Career Center 2511 North Westwood Boulevard Polar Bluff, MO 63901	573-686-6004 or 800-682-8469
Express Employment 1450 Rowe Parkway Poplar Bluff, MO 63901	573-686-8800
Genesis 524 Vine Street Poplar Bluff, MO 63901	573-686-3200
UMOS United Migrant Opportunity Services	573-888-5266

Homeless Shelter

United Gospel Rescue Mission 421 W Pine St Poplar Bluff, Mo	573- 785-4683
Haven House 921 W Harper St, Poplar Bluff, MO 63901	573-686-4873
New Life Evangelistic Center Skyline Drive Van Buren, Mo. 63965	573- 323-8867

Nationwide Service Numbers

Adoption Hotline	800-554-2222
AIDS Information Hotline	800-448-0440
National AIDS Hotline	800-342-2437
National Sexually Transmitted Disease Hotline	800-227-8922
AIDS/Alzheimer's & Related Diseases	800-272-3900
Physicians Referral Line	800-446-6624
Asthma Center (Lung Line)	800-222-5864
Attorney General (Consumer Hotline)	800-392-8222
Cancer Information & Counseling Line	800-525-3777
Cancer National Institute	800-422-6237
Cancer Side Affect Support: “ Look Good/Feel Better”	800-33ABTEC (332-2832)
Child Abuse & Neglect Hotline	800-392-3738

ChildHelp USA National Child Abuse Hotline

800-2ACHILD (222-4453) TDD for hearing impaired

800-4ACHILD

(422-4453)

Domestic Violence Hotline 24-hour- a day hotline Provides crisis intervention& referrals to local services & shelters for victims of partner or spousal abuse. English & Spanish speaking advocates	800-799-SAFE (7233) & 800-787- 3224(TTY)
Downs Syndrome Foundation	800-221-4602
Drug & Alcohol Rehab Referral Service 24/7	800-521-7128
National Cocaine Hotline Information, crisis intervention & referrals to local rehab centers for all types of drug dependency. Operates 24/7	800COCAINE (262-2463)
Elder Abuse Hotline	800-252-8966
Alzheimer's Association Hotline 8:30 AM – 4:00 PM Monday – Friday	800-621-0379
Eating & Associated Disorders: ANAD National Association of Anorexia Nervosa & Associated Disorders	847-831-3488 (long distance)
Family Violence Council	800-663-9929
FDA Information Line	888-723-3366
Federal Tax Information	800-829-1040

Food Stamps (FSDS)	800-392-1261
Hearing Information	800-622-1138
Hotline Info (List of #'s)	800-555-1212
HUD Housing Hotline	800-669-9777
Juvenile Diabetes Association	800-223-1138
Kidney Disease	800-638-8299
Legal Aid	800-999-0249
Literacy (MO Hotline for Adult Education & GED)	800-521-7323
Missing & Exploited Children	800-843-5678
Missouri Better Business Bureau	314-645-3300
Missouri School Violence Hotline	866-748-7047
Mothers Against Drunk Drivers	800-438-6233
National Center For Stuttering (www.nsastutter.org)	800-937-8888
National Runaway Switchboard	800-621-4000
Organ Donations (Living Bank)	800-528-2971
Parent Stress Help Line (Boys Town National Hotline)	800-448-3000
Parent Hotline Dedicated to helping families who are in a crisis situation.	800-840-6537
Poison Control Center (MO Regional Poison Cntr. @ Cardinal Glennon Medical Cntr.)	800-392-9111 800-366-8888
Poison Control Any Kind of Substance	800-662-9886
Poison Control	800-222-1222
Pregnancy Hotline (Boys Towns National Hotline)	800-448-3000
Rape Crisis Hotline	800-548-2480
National RAINN National Rape Crisis Hotline	800-656-4673
Rehabilitation Services For The Blind	800-592-6004
Missing Children's Network	800-235-3535
Parent Abduction Hotline	800-292-9688

National Hotline For Missing & Exploited Children Operates a hotline for reporting missing children & sightings of missing children. Offers assistance to law enforcements agents. Hours of operations are 7:30AM –11:00PM Eastern Standard Time	800-843-5678
Runaway/Exploited Children: National Runaway Switchboard Provides crisis intervention & travel assistance to runaways. Gives Referrals to shelters nationwide & relays messages or sets up conference calls with parents, at the request of the child.	800-621-4000
Second Surgical Opinion (Medicare Information)	800-633-4227
Speech & Hearing (American Speech, Language, & Hearing Association)	800-638-TALK (8255)
Stress Hotline	800-356-5395
Sudden Infant Death Syndrome	800-421-3511
Teen Suicide Hotline (Boys Town National Hotline)	800-448-3000
UMOS (National Farm workers Program)	866-789-4870
US Consumer Products Safety Commission Hotline	800-638-2727
WIC (State Guidelines)	800-392-8209
24 Hour Alcohol Abuse Recovery Hotline	800-390-4056
National Drug Info. Treatment & Referral Hotline	800-662-HELP (4357)
Missouri Division of Aging	573-840-9590 Hotline: 800-392-0210

Veteran Specific Toll Free Numbers

Veterans Crisis Line	800-273-8255 Press 1
Veteran Benefits	800-827-1000
John J. Pershing VA Medical Center 1500 North Westwood Boulevard Poplar Bluff, MO 63901	573-686-4151 800-557-8262

Butler County Emergency Numbers

Butler County

Ambulance, Fire, Sheriff911
Butler County Sheriff's Department573 - 785 - 8444
Butler County Court House..... 573 - 686 - 8081

City of Poplar Bluff

Ambulance, Fire, Police.....911
Poplar Bluff Fire Department (Fire Emergency).....573 - 785 - 4666
Poplar Bluff Police Department573 - 785 - 5776
Probation and Parole.....573 - 840 - 9555

Butler County Community Information and Services

Alcoholics Anonymous (AA) 402 Poplar Street Poplar Bluff, MO 63901	573-776-1414
Butler County Child Support Enforcement Unit Butler County Courthouse Room 102 Poplar Bluff, M) 63901	573-686-8059
Butler County Community Resource Council 644 Charles Street Poplar Bluff, Mo 63901	573-776-1831
Butler County Chamber of Commerce 1111 West Pine Street Poplar Bluff, MO 63901	573-785-7761
Butler County Support Division 1903 Northwood P.O. Box 8 Poplar Bluff, MO 63901	573-840-9200

Butler County License Bureau 2509 Three Rivers Boulevard Poplar Bluff, MO 63901	573-840-9073
Butler County/ University Extension Office 222 North Broadway Poplar Bluff, MO 6390	573-686-8064
Butler County Health Department 1619 North Main Street Poplar Bluff, MO 63901	573-785-8478
Missouri Division of Family Service 1903 Northwood Boulevard Poplar Bluff, MO 63901	573-840-9200
Missouri Division of Workforce Development 1903 Northwood, Suite 2 Poplar Bluff, MO 63901	573-840-9595
Southeast Missouri Transportation Service (SMTS) 601 North 12 th Street Poplar Bluff, MO 63901	573-785-2928 or 800-392-0754
Social Security Administration 2600 Kanell Boulevard Poplar Bluff, MO 63901	855-722-3498
South Central Missouri Community Action Agency 419 Oak Street Poplar Bluff, MO 63901	573-785-4727
Independent Living Center of Southeast Missouri 511 Cedar Street Poplar Bluff, MO 63901	888-890-2333 or 573-686-2333
Heartland Alternative Service Program (HASP) SATOP/Ignition Interlock 405 Poplar Street Poplar Bluff, MO 63901	573-686-5488
Vietnam Veterans of America Chapter #1056 Bardis Dismuke Poplar Bluff, MO 63901 (Mtg. 2 nd Thurs of every month.)	Cell: 573-718-4125 573-857-2023
Vocational Rehabilitation Central Office 3024 Dupont Circle Jefferson City, MO 65109	573-751-3251 Toll Free 877-222-8963 TTY 573-751-0881

Vocational Rehabilitation (Butler County) 1903 Northwood Drive, Ste 3 Poplar Bluff, MO 63901	573-840-9550 800-281-9894
Missouri Career Centers: Servicing Butler, Cater, Ripley and Wayne Counties	573-840-9595
Poplar Bluff Public Library 318 North Main Street Poplar Bluff, MO 63901 www.poplarbluff.org/library	573-686-8639
Rehabilitation Services For The Blind 103 East Kathleen Street Sikeston, MO 63801	573-472-5240

Butler County: Emergency Resources & Charitable Organizations

United Gospel Rescue Mission 421 West Pine Street Poplar Bluff, MO 63901	573-785-3013
Northside Nutrition Center/Butler Counter (Meals) 1450 Garfield Street Poplar Bluff, MO 63901	573-686-2074
Haven House (Battered Women's Shelter) P.O. Box 4875 Poplar Bluff, MO 63902	573-686-4873
Salvation Army (Utilities, Food, Gasoline, Meals) Fellowship General Baptist Church 3581 North Westwood Boulevard Poplar Bluff, MO 63901	573-785-6981 Hotline 573-686-9150
Child Concern Center Of Butler County 818 Highway 53 Poplar Bluff, MO 63901	573-785-3108
Goodwill Store 719 North Westwood Boulevard Poplar Bluff, MO 63901	573-727-0737
Recycling Grace Ministries 503 Apple Street Poplar Bluff, MO 63901	573-778-1603

Fellowship of Acceptance
Fellowship Baptist Church
3581 North Westwood Boulevard
Poplar Bluff, MO 63901
Faith Based Recovery Program: Thursdays 6:30 P.M.

573-785-6981 or
573-686-1868

Utilities

Missouri Natural Gas Company 313 South Broadway Poplar Bluff, MO 63901	573-785-9681
MFA Propane 995 South Broadway Poplar Bluff, MO 63901	573-686-1170
Ozark Border Electric (Main Office) 3281 South Westwood Boulevard Poplar Bluff, MO 63901	573-785-4631 or 800-392-0567
Municipal Utilities 3000 North Westwood Boulevard Poplar Bluff, MO 63901	573-686-8020
Butler County Public Water District #1 700 Highway 142 Poplar Bluff, MO 63901	573-785-5010
Public Water District #3 3129 Highway AA Poplar Bluff, MO 63901	573-785-5571
PWSD 4 of Wayne & Butler Counties County Road 521 Poplar Bluff, MO 63901	573-222-7322

Housing

HUD (Rental Assistance for low income families) 3019 Fair Street Poplar Bluff, MO 63901	573-785-6402
Brent Tinnin Apartments 400 South Broadway Poplar Bluff, MO 63901	573-686-1004
Oak Grove Apartments 1295 Velma Street Poplar Bluff, MO 63901	573-686-4477
Oak View Apartments 741 East Outer Road Poplar Bluff, MO 63901	573-785-9300
Housing Authority of Poplar Bluff 302 North E Street Poplar Bluff, MO 63901	573-785-8265
Bluff View Apartments 2234 Ruth Drive Poplar Bluff, MO 63901	573-686-5500
Vine Street Apartments 424,440-444 Vine Street Poplar Bluff, MO 63901 vinestreet.maco@att.net	573-778-0700
Allergy & Asthma Clinic 2210 Barron Road Poplar Bluff, MO 63901	573-686-1800
Butler County Health Department 1619 North Main Street Poplar Bluff, MO 63901	573-785-8478
Children's Clinic 2500 Lucy Lee Parkway Poplar Bluff, MO 63901	573-686-2585
Kneibert Clinic 686 Lester Street Poplar Bluff, MO	573-686-2411
Mid-South Health Clinic 3100 Warrior Lane Poplar Bluff, MO 63901	573-727-9311
Poplar Bluff Regional Medical Center 2620 North Westwood Boulevard Poplar Bluff, MO 63901	573-785-7721

Medical

Black River Medical Center 221 Physicians Park Drive Poplar Bluff, MO 63901	573-727-9080
John J. Pershing VA Medical Center 1500 North Westwood Boulevard Poplar Bluff, MO 63901	573-686-4151

Medicaid Medical Transportation

Logistic Care of Missouri (To Schedule a Ride : 5 business days in advance.)

- The patient's name, date of birth, address, phone number, and the MO HealthNet or MO HealthNet managed care ID number;
- The name, address, and phone number of where you are going;
- The date and time of the appointment;
- The medical reason for your transportation request;
 - The type of MO HealthNet covered service (doctor, dentist, therapy, etc.); Special needs of the patient, such as the patient uses a walker, cane, or wheelchair;

MTS Incorporation 4041 South Westwood Boulevard Poplar Bluff, MO 63901	573-776-6625
SMTS Southeast MO Transportation SVC 601 North 2 nd Street Poplar Bluff, MO 63901	573-785-2928 or 800-392-0754
Gary's Medical Transportation Clarks Creek Road Piedmont, MO 63957	573-223-4376
TLM Transportation 559 County Road 442 Poplar Bluff, MO 63901 tlmtranspotation@ymail.com	573-778-6648 Fax: 573-686-1386

Owner: Mari McGarrity

Dental

Missouri Highlands Healthcare 1611-B Lurlyn Road Poplar Bluff, MO 63901	573-785-6536
Big Springs Dental 115 West Walnut Street Ellington, MO 63638 (Sliding Fee: Based on Income; Adult & Children Medicaid ; All Insurance Accepted)	573-663-3177
Carol Talbott (Children's Medicaid only) 928 Ida Street Poplar Bluff, MO 63901	573-778-0200
Poplar Bluff Community Dental Clinic Gene Wilson, D.D.S. 1407 South Westwood Poplar Bluff, MO 63901	573-778-3042

Counseling

Family Counseling Center 3001 Warrior Lane Poplar Bluff, MO 63901	573-778-9466
Solid Rock Christian Counseling 2725 North Westwood Boulevard Suite 5A Poplar Bluff, MO 63901	573-785-0333
Southeast Missouri Behavioral Health 101 South Main Street Poplar Bluff, MO 63901	573-686-5090
Kneibert Clinic Mental Health 686 Lester Street Poplar Bluff, MO 63901	573-778-7184

Vision

Troy L. Bell 2751 North Westwood Boulevard Poplar Bluff, MO 63901	573-785-5500
Marion Eye Centers & Optical 2511 North Westwood Boulevard Poplar Bluff, MO 63901	573-686-5866
Melton Eye Care Associates 1365 North Westwood Boulevard Poplar Bluff, MO 63901	573-778-9143
Dr. Dan Obermark - Plaza Optical 1909 North Westwood Boulevard Poplar Bluff, MO 63901	573-785-6717
Pearle Vision 1916 North Westwood Boulevard Poplar Bluff, MO 63901	573-686-1164
Wal-Mart Vision Center 333 S. Westwood Blvd. Poplar Bluff, MO 63901	573-785-2853

Chiropractic

Create Wellness Chiropractic 956 South Westwood Boulevard Poplar Bluff, MO 63901	573-785-9355
Chiropractic Life Center 408 Vine Street Poplar Bluff, MO 63901	573-686-1118
Rushing Chiropractic Center 400 South 11 th Street Poplar Bluff, MO 63901	573-785-5666
Adkins Chiropractic and Wellness 805 West Pine Street Poplar Bluff, MO 6901	573-785-2225

Pharmacy

Advanced Healthcare Pharmacy 2002 Kanell Boulevard Poplar Bluff, MO 63901	573-778-1608
Dillie's Discount Prescription Shoppe 909 West Pine Street Poplar Bluff, MO 63901	573-785-0984
Key Drugs 910 North Westwood Boulevard Poplar Bluff, MO 63901	573-785-8218
K-Mart Pharmacy 2233 North Westwood Boulevard Poplar Bluff, MO 63901	573-785-4557
Kneibert Clinic Pharmacy 686 Lester Street Poplar Bluff, MO 63901	573-778-7190
Kroger Pharmacy Highway 67 North Poplar Bluff, MO 63901	573-686-6974
Letassy Pharmacy Retail 1014 West Pine Street Poplar Bluff, MO 63901	573-785-8421
The Medicine Shoppe Pharmacy 200 North 10 th Street Poplar Bluff, MO 63901	573-686-7216
Super D Drugs 1875 North Westwood Boulevard Poplar Bluff, MO 63901	573-686-1461
Super Saver Discount Pharmacy Highway 53 & South Broadway Poplar Bluff, MO 63901	573-686-1919
Walgreens Drug Store 110 North Westwood Boulevard Poplar Bluff, MO 63901	573-776-1476
Wal-mart Pharmacy 333 South Westwood Boulevard Poplar Bluff, MO 639901	573-686-6539

Regional Healthcare Foundation 215 West Grant Street Dexter, MO 63841	573-624-1607
SEMO Prescription Care 2445 North Westwood Boulevard; Suite 110 Poplar Bluff, MO 63901 help@semoprescriptioncare.com	573-778-9151
Partnership For Prescription Drug Assistance sparxmo.org	888-477-2669

Prescription Drug Assistance

Adult Education & Literacy (GED) 1316 Maud Street Poplar Bluff, MO 63901	573-686-2011
Poplar Bluff Technical Career Center 3203 Oak Grove Road Poplar Bluff, MO 63901	573-785-2248
Three Rivers Community College 1080 Three Rivers Boulevard Poplar Bluff, MO 63901	573-840-9600
Missouri Career Center – Poplar Bluff 1903 Northwood, Suite 2 Poplar Bluff, MO 63901	573-840-9595 or 888-728-5627

Education

Job Placement / Temporary Agencies

A.I.D. Employment 2013 Highway 67 South Pocahontas, AR 72455	870-892-4208
A.O. Lakes Employment 346 North Main Street Poplar Bluff, MO 63901	573-776-1941 or 800-619-0656

Express Employment Professionals 1450 Rowe Parkway Poplar Bluff, MO 63901 www.expresspros.com	573-686-8800
MERS Goodwill Career Center 2511 North Westwood Boulevard Poplar Bluff, MO 63901	573-686-6004 or 800-682-8469
Missouri Career Center 1903 Northwood, Suite 2 Poplar Bluff, MO 63901	573-840-9595 or 888-728-5627
PRO-STAFF 502 Poplar Street Poplar Bluff, MO 63901	573-785-4114 or 877JOBASAP 877-562-2727
Staffmark #7 Brookside Plaza Paragould, AR 72450	870-236-1155
Productive Staffing 502 Poplar Street Poplar Bluff, MO 63901	573-785-4114
UMOS United Migrant Opportunity Services	573-888-5266

Transportation

SMTS 601 North 12 th Street Poplar Bluff, MO 63901	573-785-2928 or 800-392-0754
Poplar Bluff City Cab 511 North G Street Poplar Bluff, MO 63901	573-785-0900
Sandy's Cab	573-712-2888

Ripley County, Missouri

Emergency Numbers

City of Doniphan

Police Department.....573-996-7123
Fire Dept.573-996-7123
City Collector & Water Dept.573-996-7123
City Hall.....573-996-2623
Probation & Parole.....573-996-7123
Child Support Enforcement.....886-313-9960

City of Naylor

Naylor Police Department.....573-399-2667
Naylor Fire Department.....573-399-2222
Water Department.....573-399-2592
City Hall.....573-399-2592

Ripley County

Sheriff's Department.....573-996-5555
Courthouse.....573-996-2013
Prosecuting Attorney.....573-996-2138
Juvenile Office.....573-996-4015
Probation & Parole.....573-996-5447

Community Information and Services

Ripley County Caring Community Partnership 209 West Highway Street Doniphan, MO 63935	573-996-7980
Missouri Division Of Workforce Development (Missouri Career Center) 1903 Northwood, Suite 2 Poplar Bluff, MO 63901	573-840-9595 or 888-728-5627
Ripley County Chamber of Commerce 101 Washington Street Doniphan, MO 63935	573-996-2212

Ripley County Family Support Division Rt. 2, Box 20 Doniphan, MO 63935	573-996-2175
Ripley County License Bureau 1216 Walnut Street Doniphan, MO 63935	573-996-4196

Ripley County/ University Extension Office 100 Courthouse Square, Suite 7 Ripley County Courthouse Doniphan, MO 63935	573-996-2921
Social Security Administration 2600 Kanell Boulevard Poplar Bluff, MO 63901	855-722-3498
South Central Missouri Community Action Agency (SCMCAA) Work Connections Rt. 2, Box 16 P.O. Box 246 Doniphan, MO 63935	573-996-3713
Current River Career Center 302 Spring Street Doniphan, MO 63935	573-996-2915
MERS Goodwill Career Center 2511 North Westwood Boulevard, Suite B Poplar Bluff, MO 63901	573-686-6004 or 800-682-8469
Independent Living Center 511 Cedar Street Poplar Bluff, MO 63901	888-890-2333 or 573-686-2333
Heartland Alternative Service Program (HASP) SATOP/Ignition Interlock 405 Poplar Street Poplar Bluff, MO 63901	573-686-5488
Ripley County Transit 106 Water Street Doniphan, MO 63935	573-996-2272
Vocational Rehabilitation Central Office 3024 Dupont Circle Jefferson City, MO 65109	573-751-3251 Toll Free 877-222-8963 TTY 573-751-0881

West Plains Vocational Rehabilitation 3417 Division Drive, Suite 2 West Plains, MO 65775	417-256-8294 Toll Free 877-222-8959
Missouri Career Centers: Servicing Butler, Cater, Ripley and Wayne Counties	573-840-9595

Ripley County: Charitable Organizations and Resources

Lean On Me Food Pantry Barbara Sims, President	573-996-2392
Naylor Nutrition Center 118 East Broad Naylor, MO 63953	573-399-2712
Doniphan Gospel Rescue Mission 105 Charles Street Doniphan, MO 63935	573-996-4541
Doniphan Nutrition Center 715 Washington Street Doniphan, MO 63935	573-996-3070
Haven House Poplar Bluff, MO 63901	800-491-1138

Utilities

Atmos Energy (Natural Gas)	888-824-3434
Home Service Oil 210 East Franklin Service Doniphan, MO 63935	573-996-2155
Ozark Border Electric Cooperative Doniphan Office 3281 South Westwood Boulevard Poplar Bluff, MO 63901	573-996-3195 (Poplar Bluff - 573-785-4631)
Reed Oil LP Gas 106 Washington Street Doniphan, MO 63935	573-996-2321
Ripley County Water District #1 1206 East Washington Street Doniphan, MO 63935	573-996-3323
Ripley County Water District #2 211 North Grand Street Doniphan, MO 63935	573-996-7714

Housing

Hillcrest Apartments	573-351-1289
MACO Management	573-448-3000

Medical

Naylor Medical Clinic 220 Broad Street Naylor, MO 63953	573-399-2311
Ripley County Family Clinic 105 Leroux Drive Doniphan, MO 63935	573-996-2136
Ripley County Health Center 1003 Locust Street Doniphan, MO 63935	573-996-2181
Ripley County Memorial Hospital 109 Plum Street Doniphan, MO 63935	573-996-2141
Samuel Medical Clinic 1 Hospital Drive Doniphan, MO 63935	573-996-7148

Medicaid Medical Transportation

Logistic Care of Missouri (To Schedule a Ride : 5 business days in advance.)

- The patient's name, date of birth, address, phone number, and the MO HealthNet or MO HealthNet managed care ID number;
- The name, address, and phone number of where you are going;
- The date and time of the appointment;
- The medical reason for your transportation request;
 - The type of MO HealthNet covered service (doctor, dentist, therapy, etc.); Special needs of the patient, such as the patient uses a walker, cane, or wheelchair;

866-269-5927

Dental

Dr. Bell
202 Washington
Doniphan, MO 63935

573-996-3711

Counseling

New Creations Family Resources 209 Lafayette Street Doniphan, MO 63935	573-996-7054
Family Counseling Center 3001 Warrior Lane Poplar Bluff, MO 63901	573-778-9466
Samuel Medical Clinic PC One Hospital Drive Doniphan, MO 63935	573-996-7148
Naylor Medical Clinic 220 Broad Street Naylor , MO 63953	573-399-2311
24 Hour Crisis Line Counseling Resources Southeast Missouri Behavioral Health 101 South Main Street Poplar Bluff, MO 63901	800-356-5395 or 573-686-5090

Vision

James G. Hunt, O.D. 204 East Washington Street Doniphan, MO 63935	573-996-3937
Lassen Vision Center One Oak Village Drive Doniphan, MO 63935	573-996-7529

Lamoureux Chiropractic Center 8 Oak Tree Village Drive Doniphan, MO 63935	573-996-7276
Smothers Chiropractic Center 303B Washington Center Doniphan, MO 63935	573-996-2911
Mickey Chiropractic Center 110 South Grand Avenue Doniphan, MO 63935	573-996-7141

Chiropractic

ShopKo 111 Leroux Drive Doniphan, MO 63935	573-996-3703 or 573-996-2311
E & S Pharmacy 115 West Jefferson Doniphan, MO 63935	573-996-7157
Medical Center Pharmacy 513 Grand Avenue Doniphan, MO 63935	573-996-3784

Pharmacy

Regional Healthcare Foundation 215 West Grant Street Dexter, MO 63841	573-624-1607
Partnership For Prescription Drug Assistance sparxmo.org	888-477-2669

Education

Current River Career Center 301 Spring Street Doniphan, MO 63935	573-996-2915
Doniphan Library 207 Locust Doniphan, MO 63935	573-996-2616
GED / Adult Education 209 West Highway Street Doniphan, MO 63935	573-996-7980

Job Placement / Temporary Agencies

Missouri Division Of Workforce Development (Missouri Career Center) 1903 Northwood, Suite 2 Poplar Bluff, MO 63901	573-840-9595 or 888-728-5627
A.I.D. Employment 2013 Highway 67 South Pochahotntas, AR 72455	870-892-4208
A.O. Employment 346 North Main Street Poplar Bluff, MO 63901	573-776-1941 or 800-619-0656
Express Employment 1450 Rowe Parkway Poplar Bluff, MO 63901	573-686-8800

MERS Goodwill Career Center 2511 North Westwood Boulevard Polar Bluff, MO 63901	573-686-6004 or 800-682-8469
Pro Staff 333 South Westwood Blvd., Suite 2 Poplar Bluff, MO 63901	573-785-4114 877-532-2727
UMOS United Migrant Opportunity Services	573-888-5266

Wayne County, Missouri

Emergency Numbers

City of Greenville

Police, Fire, Ambulance.....911
Greenville Police Department.....573-224-5358
Greenville Fire Department.....573-224-3212
City Hall.....573-224-3911

City of Piedmont

Police, Fire, Ambulance.....911
Piedmont Police Department.....573-223-4300
Piedmont Fire Department.....573-223-4410
City Hall.....573-223-7660

Wayne County

Police, Fire, Ambulance.....911
Sheriff's Department.....573-224-3319
County Courthouse.....573-224-5600
Prosecuting Attorney.....573-224-5600; Ext #2

City of Williamsville

Williamsville Police Department.....573-998-2800
Williamsville Fire Department.....573-998-2300
City Hall.....573-998-2449

Probation & Parole

Greenville Office.....573-224-5683
Piedmont Office.....573-223-7519
Williamsville Office.....573-998-2449

Community Information and Services

Missouri Division Of Workforce Development (Missouri Career Center) 1903 Northwood, Suite 2 Poplar Bluff, MO 63901	573-840-9595 or 888-728-5627
Wayne County Chamber Of Commerce 215 South Main Street Piedmont, MO 63957	573-223-4046
Wayne County Family Support Division 306 North Second Street Piedmont, MO 63957	573-223-4236
Wayne County License Bureau Piedmont, MO 63957	573-223-2156
Wayne County / University Extension Office Wayne County Courthouse Greenville, MO 63944	573-224-5600 Ext. #8
Social Security Administration 2600 Kanell Boulevard Poplar Bluff, MO 63901	855-722-3498
South Central Missouri Community Action Agency (SCMCAA) Work Connections 102 South Main Street Piedmont, MO 63957	573-223-7495 or 573-224-3024
Independent Living Center of Southeast Missouri 511 Cedar Street Poplar Bluff, MO 63901	888-890-2333 or 573-686-2333
MERS Goodwill 2511 North Westwood Boulevard Polar Bluff, MO 63901	573-686-6004 or 800-682-8469
Child Support Enforcement	866-313-9960
Wayne County Sheltered Work Shop: Services For Extended Employment 6 Sugar Creek Road Piedmont, MO 63957	573-223-7705
Vocational Rehabilitation (Wayne County) 901 Progress Drive; Suite 100 P.O. Box 230 Farmington, MO 63640-9157	573-218-6100 800-640-7110 TTY: 573-218-6119

Vocational Rehabilitation Central Office 3024 Dupont Circle Jefferson City, MO 65109	573-751-3251 Toll Free 877-222-8963 TTY 573-751-0881
Missouri Career Centers: Servicing Butler, Cater, Ripley and Wayne Counties	573-840-9595

Utilities

Black River Electrical Cooperative Ellington, MO 63638	573-223-4153
Ferrell Gas 309 Business Highway HH South Piedmont, MO 63957	573-223-7222 or 800-290-3056
Ozark Border Electric Cooperative Poplar Bluff Office 3281 South Westwood Boulevard Poplar Bluff, MO 63901	573-785-4631 or 800-392-0567
Missouri Natural Gas 313 South Broadway Poplar Bluff, MO 63901	573-785-9681
M & G Gas 200 North Chamber Drive Fredericktown, MO 63645	573-224-3363
MFA Propane 955 South Broadway Poplar Bluff, MO 63901	573-686-1170
MFA Propane Main Street Williamsville, MO 63967	573-223-7423 or 573-998-2658
J & J Sanitation Service 104 Iris Street Piedmont, MO 63957	573-223-7797
PWSD 4 of Wayne & Butler County County Road 521 Poplar Bluff, MO 63901	573-222-7322
Water Department, Greenville Office	573-224-3911
Water Department, Piedmont Office	573-223-4528

Housing

Clearwater Apartments	573-223-9029
Wappapello Civic Center	573-222-8853

Medical

Piedmont Family Clinic One Halls Plaza Piedmont, MO 63957	573-223-4800
Wayne Medical Center RR 4, Box 4515 Piedmont, MO 63957	573-223-4233
Greenville Health Care 1 Greenville Greenville, MO 63944	573-224-5311
Wayne County Health Center 1 Greenville Greenville, MO 63944	573-224-3218
John J. Pershing Veteran's Clinic 1500 North Westwood Boulevard Poplar Bluff, MO 63901	573-686-4151

Medicaid Medical Transportation

Logistic Care of Missouri (To Schedule a Ride : 5 business days in advance.)

- The patient's name, date of birth, address, phone number, and the MO HealthNet or MO HealthNet managed care ID number;
- The name, address, and phone number of where you are going;
- The date and time of the appointment;
- The medical reason for your transportation request;
 - The type of MO HealthNet covered service (doctor, dentist, therapy, etc.); Special needs of the patient, such as the patient uses a walker, cane, or wheelchair;

Dental

Rowland Dental
100 South Main Street
Piedmont, MO 63957
573-223-2662

Vision

Clearwater Vision Center
106 South Main Street
Piedmont, MO 63957
573-223-7615

Pharmacy

Wal-Mart Pharmacy 15 Halls Plaza Piedmont, MO 63957	573-223-7611
Piedmont Family Pharmacy One Halls Plaza Piedmont, MO 63957	573-223-4823
Regional Healthcare Foundation 215 West Grant Street Dexter, MO 63841	573-624-1607
Partnership For Prescription Drug Assistance sparxmo.org	888-477-2669

Emergency Resources and Charitable Organizations

Lake Wappapello United Methodist Church Food Pantry Highway D Wappapello, MO 63966	573-222-8012
Haven House Poplar Bluff, MO 63901	800-491-1138
Church of St. Catherine's Clothing Pantry 109 Piedmont Avenue Piedmont, MO 63957	573-223-4924
Wayne County Nutrition Center Highway 49 East Williamsville, MO 63967	573-998-2742
Ripley County Crisis Shelter Doniphan, MO 63935	573-351-1185 800-681-1419
Goodwill Store 719 North Westwood Boulevard Poplar Bluff, MO 63901	573-727-0737

Counseling

24 Hour Crisis Line Counseling Resources
Southeast Missouri Behavioral Health
101 South Main Street
Poplar Bluff, MO 63901

800-356-5395 or
573-686-5090

Piedmont Library 118 West Green Street Piedmont, MO 63957	573-223-7036
Clearwater Senior High School GED Classes Piedmont, MO 63957	573-223-7426

Education

Job Placement / Temporary Agencies

Missouri Division Of Workforce Development (Missouri Career Center) 1903 Northwood, Suite 2 Poplar Bluff, MO 63901	573-840-9595 or 888-728-5627
A.I.D. Employment 2013 Highway 67 South Pocahontas, AR 72455	870-892-4208
A.O. Employment 346 North Main Street Poplar Bluff, MO 63901	573-776-1941 or 800-619-0656
Pro Staff 333 South Westwood Boulevard, Suite 2 Poplar Bluff, MO 63901	573-785-4114 or 877-532-2727
Express Employment 1450 Rowe Parkway Poplar Bluff, MO 63901	573-686-8800
MERS Goodwill Career Center 2511 North Westwood Boulevard Polar Bluff, MO 63901	573-686-6004 or 800-682-8469
UMOS United Migrant Opportunity Services	573-888-5266

Butler County 118 South Broadway Poplar Bluff, MO 63901	573-785-7969
Carter County 104-A Washington Street Doniphan, MO 63935	573-996-5017
Ripley County Doniphan, MO 63935	573-351-1490
Wayne County P.O. Box 217 Greenville, MO 63944	573-224-3497